



Minimum Standards of Response to Anti-Social Behaviour

Chesterfield Community Safety Partnership

The Chesterfield Community Safety Partnership (CCSP) will continue to work together in partnership with its members to reduce instances of anti-social behaviour by delivering diversionary activities, education, early intervention, effective enforcement and rehabilitation of offenders.

The Partnership's aim is to make our residents feel that their communities / neighbourhoods are safe places to live and work in and to visit.

Chesterfield Community Safety Partnership is committed to reducing the calls for service in relation to anti-social behaviour (ASB) and nuisance by 5% per year. This statement supports the aims of the Partnership and its members.

The Partnership will continue to use a full range of powers and resources available, both criminal and civil, to ensure that we take an uncompromising stand against any perpetrator.

The Partnership will make full use of the Criminal Justice and Immigration Act 2008, and the ASB Act 2003 which defines anti-social behaviour as:

“Any person who acted in an anti-social manner, that is to say in a manner that caused or was likely to cause nuisance, harassment, alarm or distress to one or more persons not of the same household as himself or herself “

The Partnership is committed to continuing to deliver these standards.

The Partnership will ensure that:-

1. Victims of ASB have the right of complaint to the CCSP through the Chair of the Partnership in writing, when individual an agency has been unable to resolve ongoing incidents of anti-social behaviour directed towards an

individual or individuals and the matter cannot be resolved through an agency's normal complaints procedure.

2. All victims and witnesses are treated fairly with dignity and respect, with all instances of anti-social behaviour taken seriously, applying a multi-agency problem solving solution where appropriate to both individual cases and neighbourhood problems.
3. Victims and witnesses who suffer an identified series of anti-social behaviour incidents are fully supported and kept informed of agencies' progress and their actions if the victim requires it. All appropriate services and support will be made known to the victim.
4. All agencies share relevant anti-social behaviour information and intelligence to identify location hotspots, known perpetrators and affected parties and respond purposefully and speedily to such intelligence. This will be done under the local information sharing agreement.
5. Communities are made aware who represents which agency within their neighbourhood and how to contact them via phone or other electronic means. The Partnership Office will use every opportunity to publicise its contact details and aims.
6. Partner agencies are aware of their own and others' personal roles and responsibilities when dealing with anti-social behaviour and to ensure that all reports of ASB are taken seriously and they carry out their responsibilities cohesively for the good of the communities and the victims of anti-social behaviour.
7. Communities will be kept informed what is happening within their neighbourhood through monthly meetings. These will include Forum meetings, Safer Neighbourhood Panel meetings, local press, local radio, SNT newsletters, Bluetooth devices, Ringmaster and other appropriate medium, for example agencies' websites. We will also publicise all appropriate sentencing outcomes.
8. Use information obtained from the Place Survey to measure how local residents feel about ASB in their communities. To also use this information when formulating the Partnership

Plan to address the communities' concerns and influence the perception of ASB in the Borough.

9. Every member of the community is provided with the highest possible standard of service irrespective of gender (including gender identity), age, ethnic origin, faith, religion, disability or sexual orientation. Incidents of Hate Crime will be reviewed on an individual basis because of the very intimate and hurtful attack that can undermine the victim's quality of life.

10. It responds to feedback and if necessary reviews its policies, procedures and working practices