

**North East Derbyshire  
Community Safety Partnership**

**Minimum Standards  
To address  
Anti Social Behaviour**

## Introduction

North East Derbyshire continues to be a safe area in which to live, work and visit. However anti social behaviour (ASB) continues to cause problems across our district and for some communities it is a major concern.

The North East Derbyshire Community Safety Partnership (CSP) will not tolerate ASB and we are committed to dealing with it swiftly and effectively by whatever means is necessary. Our aim is to not only reduce the levels of ASB but also reduce peoples perceptions and fear of ASB. These minimum standards set out our commitment to the residents of North East Derbyshire and outline how we will listen and react to their concerns and keep them informed of how we are dealing with their problem.

Our aim is to:

- Reduce perceptions of ASB;
- Provide regular updates for every community on what is being done to tackle antisocial behaviour - including to publicise ASBOs to the local community unless forbidden by the courts;
- Provide residents with a right of complaint to the Community Safety Partnership if effective action is not taken by local agencies through existing channels;
- Provide adequate and appropriate support and help for victims of ASB;
- Take all reports of ASB seriously by recording and investigating all cases and committing to keeping victims informed of action taken;
- Ensure better links between neighbourhood policing and other local partners to deal swiftly with problems.

## **What we will do**

### **Reduce perceptions of ASB.**

We know that this is a very difficult problem to tackle, peoples perceptions of the levels of ASB in their area are sometimes way out of step with the actual levels. This, in part, is driven by lurid media stories and the 'Chinese whispers' effect of incidents being passed by word of mouth. However we accept that the fear of ASB has almost the same effect as actual ASB.

We are committed to reducing perceptions of ASB and will do this by promoting the positive work being carried out by the CSP. We will issue press releases highlighting positive outcomes and community initiatives, produce community newsletters when necessary and have a presence at as many community events as possible.

### **Regular updates for every community on what is being done to tackle antisocial behaviour.**

We are committed to keeping members of the public informed of the efforts we are making to tackle ASB. We put an enormous amount of time and effort into this and it is only right that we keep people informed of the outcomes of our endeavours on their behalf.

Unless we are forbidden by the courts, we will publicise all Anti Social Behaviour Orders (ASBOs). We will do this through the local press and targeted leaflet drops and posters. We will publicise other court enforcement actions (Injunctions, repossessions, etc) via the local media and other suitable means. Non court interventions (ABC's, warnings etc) will be made known to those people most affected by the behaviour.

We will update the Community Safety website with information to inform members of communities what we have been doing in their area.

We will endeavour to ensure that all regular community meetings (Parish Council, TARA, Community Partnership etc) have ASB as an agenda item and that representatives from Partnership agencies are in attendance. This should ensure that communities are receiving feedback on a monthly basis.

On a trial basis (Commencing July 2010) we will initiate ASB Community Surgeries, these are designed as another means for individuals to raise ASB problems.

### **Provide residents with a right of complaint to the CSP if effective action is not taken by local agencies through existing channels.**

All agencies that form the North East Derbyshire CSP have their own complaints procedure that can be used by members of the public.

However, in relation to ASB, where a member of the public is unhappy with the outcome of a complaint that has gone through a member agencies procedure they will have the right to make a complaint to the Chair of the CSP.

The chair can be contacted in the following ways;

By writing to; Cllr P Riggott

CSP Chair  
Council House  
Saltergate  
Chesterfield  
S40 1LF

By emailing; [peter.riggott@ne-derbyshire.gov.uk](mailto:peter.riggott@ne-derbyshire.gov.uk)  
By telephoning; 01246 231 1111

**Provide adequate and appropriate support and help for victims of ASB**

All victims of ASB will receive an information pack that will include details of what to do and what could happen if the ASB continues, a diary sheet, details of victim support and appropriate people who might be involved in their case (Beat Officer, ASB Coordinator, Housing Champion etc).

All victims of ASB will have a named person dealing with their case, this person will be available to talk to about their case and where necessary they will be able to call on the support of other agencies, including Victim Support, North Derbyshire Womens Aid.

When a case progresses to legal proceedings witnesses will be offered additional support (via Victim Support) including a pre visit to a court case if necessary.

**Take all reports of ASB seriously by recording and investigating all cases and committing to keeping victims informed of action taken.**

We will, whenever practicable, respond to all reports of ASB within 24 hours of being made aware of the complaint.

All victims of ASB will have a named person dealing with their case and in ongoing cases a meeting to review progress will be held between the victim and case worker at least monthly.

In order to make communication as easy and accessible as possible the victim will be offered a choice of contact methods, e.g. personal visits, letter, telephone, email or text.

**Ensure better links between neighbourhood policing and other partners to deal swiftly with problems.**

We currently hold two multi agency meetings where ASB is discussed, the Police Tasking meeting is held weekly and the ASB Group is held fortnightly. Whilst both meetings are operationally orientated the ASB Group also has a strategic element that develops educational and diversionary measures to tackle ASB.

Both meetings are interlinked through the minutes and the attendance of police, community safety, housing, youth service and other agencies ensures that problems can be quickly directed to the right people from each relevant agency.

The partnership has also worked collaboratively in arranging multi agency 'beat sweep' type operations, these will continue as and when necessary to tackle particularly problematic areas.