

# Derbyshire County Domestic Abuse Referral Guide October 2019

## Domestic Abuse Services in Derbyshire County

These consist briefly of the following:

**Derbyshire Domestic Abuse Support Line 08000 198 668** - A single point of contact for the county area providing free and confidential advice and support for those experiencing all forms of domestic abuse, for their friends and families seeking advice and professionals seeking guidance in supporting clients. This line operates 08:00- 18:00 Monday to Friday, Call Derbyshire takes calls to this number out of hours, weekends and bank holidays.

**Derbyshire Domestic Abuse Support Services** - A consortium of domestic abuse service providers offering a range of locally based services available for women, men and children experiencing domestic abuse including:

- **Accommodation** - a combination of communal refuge spaces and supported dispersed properties available to those fleeing domestic abuse situations.
- **Outreach** – Support offered in the community including on-going needs and risk assessment, safety planning, advocacy and emotional support
- **Self Esteem and Confidence building programmes** – e.g. Freedom Programme or similar.
- **Children's Workers** – supporting children and young people affected by domestic abuse
- **Counselling/ therapeutic services** – including art therapy, mental health support work etc.
- **Voluntary Perpetrator Programme** – The Abusive Behavioural Change (**ABC**) project is a twenty six week programme of group sessions, for male partners of female victims of domestic abuse who wish to address their behaviour. Programmes are also available for female perpetrators and those in same sex relationships, delivered as one to one sessions. This is only available to perpetrators for whom there is no police case ongoing and includes ongoing risk assessment and support for the victim at the same time. Support for the victims in these relationships is also provided as part of the programme.

**IDVA Service** – Independent Domestic Violence Advisors work with female and male victims assessed as being at high risk of homicide or serious harm from domestic abuse, they work with them at the point of crisis and constantly assess the level of risk. They discuss options with the victim and develop a safety plan, they may arrange safety measures like a separate phone agencies can contact the victim on, or security measures for the home. They attend the Multi Agency Risk Assessment Conference (MARAC) on behalf of the victim representing their views and feeding back to them what has happened at the meeting as appropriate. They oversee the action plan which emerges from this meeting to reduce the risk and coordinate contact with the victim as far as possible. Once the risk has been reduced they will refer them into other services to continue the support of the victim. IDVAs cover all areas of the county and the service has core operating hours 9am-5pm Monday to Friday and a duty service 9am-8pm Monday to Friday and 10am-6pm Saturdays, Sundays and Bank Holidays.

## Derbyshire County Domestic Abuse Referral Guide - Adults

### High Risk

If a victim is defined as being at **high risk** that is a risk that is either life threatening or a risk of serious harm, from which recovery either physical or psychological will be difficult or impossible they are referred into the Multi-Agency Risk Assessment Conference (MARAC).

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This conference meets regularly at the Police and Fire Service Headquarters. It enables agencies to share information about victims of domestic abuse and perpetrators and to work collaboratively to support victims of domestic violence and abuse at this high risk level and implement measures to reduce the risk to the victim and family members who may also be affected.

The range of agencies include for example: Police, Local Authorities, Mental Health Services, Safeguarding Children and Adults Services, A&E, Victim Support, Probation, Education Welfare, Housing, Derbyshire Fire and Rescue Service etc. The lead agency for Derbyshire is the Police. A MARAC is held once a fortnight for North for cases from Amber Valley, Bolsover, Chesterfield, North East Derbyshire, High Peak and Derbyshire Dales and South for cases from Erewash, South Derbyshire and Derby City

Victims are referred to the MARAC following the completion of a risk assessment tool called the Safe Lives-DASH Risk Identification Checklist (DASH or RIC). The RIC can be completed by any agency to which an individual has disclosed they are a victim of domestic abuse. If the RIC records a score higher than **14** (or less than 14 but with evidenced professional judgement that risks are higher) the victim is considered at serious risk of homicide or serious harm and should be referred to the MARAC immediately. Once the risk to the victim is sufficiently reduced they can receive ongoing support from organisations of Derbyshire Domestic Abuse Support Services.

Please refer to the table below for MARAC scoring and support agencies. The forms can be found at <https://www.saferderbyshire.gov.uk/what-we-do/domestic-abuse/marac/domestic-abuse-and-marac-referrals.aspx>

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The table below indicates how domestic abuse victims are referred to agencies for support, depending on the level of risk they are experiencing.

Risk Indicator Checklist Score	Support agency
<p><b>Adults - High Risk - 14 and above, or below 14 with evidenced professional judgement</b></p>	<p><b>IDVA Service</b></p> <p>Email securely completed <b>SafeLives-DASH Risk Identification Checklist</b> and <b>Derby and Derbyshire Joint MARAC and IDVA Referral</b> forms together as follows:</p> <p style="text-align: center;">to  <a href="mailto:MARAC@derbyshire.pnn.police.uk">MARAC@derbyshire.pnn.police.uk</a> (all)</p> <p style="text-align: center;">And to  <a href="mailto:IDVAservice@findtheglow.org.uk">IDVAservice@findtheglow.org.uk</a> (County &amp; City)  or <a href="mailto:sharon.ryan@bolsover.gov.uk">sharon.ryan@bolsover.gov.uk</a> (North Bolsover)</p> <p style="text-align: center;">agencies using a .cjsm account please use:  <a href="mailto:IDVA.service@glow.cjsm.net">IDVA.service@glow.cjsm.net</a> (County &amp; City)</p>
<p><b>Adults - Other Risk Levels – 13 and below</b></p>	<p><b>Derbyshire Domestic Abuse Support Line</b></p> <p>Email completed <b>SafeLives-DASH Risk Identification Checklist</b> and <b>Derbyshire Domestic Abuse Support Services Referral</b> forms as follows:</p> <p>From Derbyshire County Council emails to:  <a href="mailto:DerbyshireDAHelpline@actionorg.uk">DerbyshireDAHelpline@actionorg.uk</a></p> <p>From external agencies securely using a .cjsm account to:  <a href="mailto:DerbyshireDAHelpline@actionorg.uk.cjsm.net">DerbyshireDAHelpline@actionorg.uk.cjsm.net</a></p> <p>You can ring the Support Line for Advice on</p> <p style="text-align: center;"><b>08000 198 668</b></p> <p>The Support Line will identify the correct level of service based on risk and need and refer the client into the geographically based organisation providing the range of services for their area.</p>
<p><b>Children and young people under the age of 18 –</b></p> <ul style="list-style-type: none"> <li>• affected by witnessing domestic abuse in the family</li> <li>• or experiencing it as part of their own relationships</li> </ul>	<p>Follow Safeguarding policy and procedures, refer to <b>Starting Point 01629 535353</b></p> <p>Starting <a href="mailto:information.startingpoint@derbyshire.gov.uk">information.startingpoint@derbyshire.gov.uk</a></p> <p>and refer to <b>Derbyshire Domestic Abuse Support Line</b> as above indicating that a referral has been made to <b>Starting Point</b> .</p>
<p><b>Derby City – Other Risk Levels 13 and below</b></p>	<p>Refer to <b>Derby City Domestic Violence Service</b> by phone on</p> <p style="text-align: center;"><b>0800 085 3481</b></p> <p>or by .cjsm secure email to  <a href="mailto:refuge.dcdvs@refuge.cjsm.net">refuge.dcdvs@refuge.cjsm.net</a></p>

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