

DERBYSHIRE DOMESTIC ABUSE SERVICE DIRECTORY

TARGET HARDENING

This is a directory which outlines the domestic abuse services that are available in certain areas throughout Derbyshire. For ease of access, the DA Service Directory has been split into sections which show the type of domestic abuse support available in Derbyshire, as follows:

- Accommodation / Accommodation-based Support
- Community Outreach Support - Adults
- Children and Young People's Support
- High Risk Independent Domestic Abuse Advisor Services
- Perpetrator Interventions
- Target Hardening (this document)
- Training and Development

The Derbyshire DA Service Directory will be regularly updated to ensure that it remains current, with additional services added as required. Therefore, it is recommended that the DA Service Directory is not saved on file but, instead, accessed via the link on the Safer Derbyshire website each time.

Should it be apparent that the Derbyshire DA Service Directory requires further additions or amendments, please email community.safety@derbyshire.gov.uk so that the directory can be updated as quickly as possible. Please note, some service descriptions may appear more than once due to being repeated under different sections of the directory.

TARGET HARDENING

Organisation Name	CAN Rangers / Bolsover CSP									
Name of Service / Project	Safe and Secure - Target hardening									
Description	The Safe and Secure element is part of the CAN Assist scheme provided by BDC. Target hardening equipment is provided by the CSP and the fitting of the equipment is provided by BDC Community Rangers.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
				Yes						
Referral route	Any agency supporting the client									
Contact details	Ellie.bircumshaw@bolsover.gov.uk									

Organisation Name	Derbyshire County Council									
Name of Service / Project	Lock Change Project									
Description	Lock change service for medium and high-risk victims of DA. For private owners/tenants, not social housing tenants.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Referral route	Derbyshire Domestic Abuse Helpline									
Contact details	Telephone:			08000 198 668						
	Text (<i>particularly if deaf or hard of hearing</i>):			07534 617 252						
	Email:			derbyshiredahelpline@theelmfoundation.org.uk						
	Live Chat:			www.theelmfoundation.org.uk						

Organisation Name	Erewash / South Derbyshire CSPs									
Name of Service / Project	Safer Homes Scheme									
Description	Delivers crime prevention service to vulnerable residents across Erewash and South Derbyshire. The scheme sees an officer attend the resident's property and offer advice and appropriate FOC items to increase the resident's safety and feelings of safety when at home. This includes standard and medium levels of domestic abuse following the appropriate risk assessments.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
							Yes			Yes
Referral route	Through South Derbyshire CVS									
Contact details	A referral can be made by emailing ProjectSupport@sd cvs.org.uk Telephone: 01283 219761									

Organisation Name	Derby Homes									
Name of Service / Project	Intensive Housing Management									
Description	Assistance from the Intensive Housing Management Team is available for tenants aged 16 or over who are experiencing domestic abuse in any capacity. DA related support must be consented to by the Tenant. The team's case work involves Safety Planning, referrals to other agencies, risk assessment through a DASH form and where necessary, cases are heard at MARAC to task all involved agencies with actions to prioritise the safety of the case. The team can work towards rehousing within Derby or enable tenants to approach other Local Authorities, raise repairs and work alongside the Crime Prevention Team to implement safety measures within the property. The team deal with tenancy related issues caused by domestic abuse and work to build rapport and trust with people at this vulnerable time in their lives.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
	Yes									
Referral route	Referrals are made internally, initial contact can be made via Derby Homes Customer Service Team. Safeguarding Concerns related to Domestic Abuse are reported centrally using the 'Report a Safeguarding Concern' form on Derby City Council's website.									
Contact details	Contact us - Derby Homes									

Organisation Name	Guinness Partnership									
Name of Service / Project	Guinness TE Support Team									
Description	Provide: 1. National Safeguarding and Domestic Abuse Team 2. Security measures (target hardening offer) 3. Hardship Fund 4. Contribute to local led Sanctuary Schemes The Guinness Partnership Domestic Abuse Policy sets out how “we will deal with domestic abuse that affects Guinness customers, partner or their families and how we will assist survivors of domestic abuse. It also sets out the action we will consider taking against perpetrators of domestic abuse. This policy applies to all our customers and those living with them. It also applies to everyone who receives a service from us.” We have a dedicated National Safeguarding and Domestic Abuse Team who: • Accept reports and disclosures of domestic abuse through any available communication channel • Take a risk-based approach to supporting our survivors of domestic abuse; DASH, safety planning, security measures and place of safety moves within our own housing stock and reciprocal arrangements • Signpost to national and local support provision • Make referrals to MARAC, attend contribute to action plans • Make safeguarding referrals, attend and contribute to child protection plans • Our customers can access support 24/7 through information we hold on the Guinness website providing extensive resources for Domestic Abuse services and breaks this down by national and local. This was last reviewed on 16 March 2021. • Awareness raising activities eg 16 Days of Action via an Annual Communications Plan and Delivery, every year since 2019 • Domestic Abuse Housing Alliance Accreditation from September 2020 • We have created posters, ensured publicity is available and accessible on their internal intranet (the Grid) and have posters in staff toilets.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
		Yes	Yes		Yes			Yes		
Referral route	Call the Guinness Partnership from 8am – 8pm Monday to Friday									
Contact details	Telephone: 0303 123 1890 Home - The Guinness Partnership									

Organisation Name	NCHA (housing)									
Name of Service / Project	Domestic Abuse Coordinator									
Description	NCHA is DAHA accredited. NCHA customers who are affected by domestic abuse will receive support from a dedicated domestic abuse coordinator. Support consists of DASH completion, referral to MARAC, initial safety planning, access to target hardening measures , discussion regarding housing options ranging from referral to refuge, internal or external property transfers, referral to specialist DA support services and safeguarding referrals.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
			Yes							
Referral route	Internal service for NCHA tenants only, external services/ who are concerned about an NCHA tenant should contact our customer service team.									
Contact details	Telephone: 0800 0138555									

Organisation Name	Community Safety Partnerships (across Derbyshire)									
Name of Service / Project	Target hardening provision									
Description	Community Safety Partnerships (CSPs) exist in each district and borough across Derbyshire. The CSPs may be able to provide further information about what other target hardening provision exists in their area. Details of each CSP in Derbyshire can be accessed via the Safer Derbyshire website.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Referral route	Contact the relevant local CSP									
Contact details	Details of each CSP in Derbyshire can be accessed via the Safer Derbyshire website.									

Organisation Name	Refuge									
Name of Service / Project	Community Outreach – Multiple Disadvantage Outreach									
Description	Multiple Disadvantage Outreach Worker provides support to survivors of domestic abuse living in Derby City aged over 16 years. Risk level is medium/standard. Outreach worker provides support to survivors who have enhanced support needs including mental wellbeing, misuse of substances, learning needs and other vulnerabilities. We provide tailored assessment of needs and risks to support survivors through advocacy.									
Geographical area covered	City	County	Amber Valley	Bolsover	Chesterfield	Derbyshire Dales	Erewash	High Peak	North East	South
	Yes									
Referral route	Referrals to the outreach service come in either by secure email, or through a well-publicised Freephone telephone number. We also accept self-referrals. All referrals are received by staff attempt to contact victim/survivor within 24 hours. Survivors must consent, and a safe contact number for the survivors is provided on referral. We have access to interpreting services.									
Contact details	Telephone: 0800 085 3481 Monday-Friday 9am-5pm excluding bank holidays We also offer appointments between 8am-8pm to survivors who are working/studying during office hours									