



Support for adults, practical and recovery

Collette Litman
Service Manager
The Elm Foundation

Janet Goodinson
Service Manager
NCHA Derbyshire WISH

The Process



- Referrals
- Area / post code checks
- Initial referral form
- Risk assessment – score 14+ MARAC
- Allocation of spaces
- Refuge staff complete agency checks



Agency Checks



- Social care
- Housing
- Probation workers
- Drug/Alcohol/mental health services
- Disability services



Refuge accommodation



- Talk to survivor / check referral form / refuge still needed
- Overview of refuge and refuge life
- Make a plan to come into refuge – travel etc
- New risk assessment
- Support & empowerment
- Keyworker / support plan
- Children's worker / parenting skills
- Housing support



After refuge



- Once the survivor has been notified that they have a house. Refuge staff will help them practically and emotionally with moving on, for example, applying for household goods
- The survivor can receive up to four move on visits from refuge staff
- The survivor also has the opportunity of being referred to the Community team for both themselves and their children.
- If they move out of area, they can be referred to a local domestic violence service.

