**Derbyshire Directory of Domestic Abuse Services**

**Target Hardening**

This is a directory which outlines the domestic abuse services that are available in certain areas throughout Derbyshire. For ease of access, the DA Service Directory has been split into sections which show the type of domestic abuse support available in Derbyshire, as follows:

* Accommodation / Accommodation-based Support
* Community Outreach Support - Adults
* Children and Young People’s Support
* High Risk Independent Domestic Abuse Advisor Services
* Perpetrator Interventions
* Target Hardening (this document)
* Training and Development

The Derbyshire DA Service Directory will be regularly updated to ensure that it remains current, with additional services added as required. Therefore, it is recommended that the DA Service Directory is not saved on file but, instead, accessed via the link on the Safer Derbyshire website each time.

Should it be apparent that the Derbyshire DA Service Directory requires further additions or amendments, please email jill.hanrahan@derbyshire.gov.uk so that the directory can be updated as quickly as possible. Please note, some service descriptions may appear more than once due to being repeated under different sections of the directory.

**Target Hardening**

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| **Organisation Name** | CAN Rangers / Bolsover CSP |
| **Name of Service / Project** | Safe and Secure - Target hardening |
| **Description** | The Safe and Secure element is part of the CAN Assist scheme provided by BDC. Target hardening equipment is provided by the CSP and the fitting of the equipment is provided by BDC Community Rangers.  |
| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
|  |  |  | Yes |  |  |  |  |  |  |
| **Referral route** | Any agency supporting the client |
| **Contact details** | Mark.seston@bolsover.gov.uk |

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| **Organisation Name** | Derbyshire County Council |
| **Name of Service / Project** | Lock Change Project  |
| **Description** | Lock change service for medium and high-risk victims of DA. For private owners/tenants, not social housing tenants. |
| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
| No | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| **Referral route** | Derbyshire Domestic Abuse Helpline |
| **Contact details** | Telephone | 08000 198 668 |
| Text *(particularly if deaf or hard of hearing)*: | 07534 617 252 |
| Email: | derbyshiredahelpline@theelmfoundation.org.uk |
| Live Chat: | [www.theelmfoundation.org.uk](http://www.theelmfoundation.org.uk) |

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| **Organisation Name** | Erewash / South Derbyshire CSPs |
| **Name of Service / Project** | Safer Homes Scheme |
| **Description** | Delivers crime prevention service to vulnerable residents across Erewash and South Derbyshire. The scheme sees an officer attend the resident's property and offer advice and appropriate FOC items to increase the resident's safety and feelings of safety when at home. This includes standard and medium levels of domestic abuse following the appropriate risk assessments. |
| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
|  |  |  |  |  |  | Yes |  |  | Yes |
| **Referral route** | Through South Derbyshire CVS  |
| **Contact details** | A referral can be made by emailing ProjectSupport@sdcvs.org.uk / Tel: 01283 219761 |

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| **Organisation Name** | Derby Homes |
| **Name of Service / Project** | Complex needs |
| **Description** | The Complex Needs Team provide tenancy / housing related support to Derby Home tenants who are suffering from domestic abuse. This may be in the form of security at the property, advice and support around rehousing, liaison with/referral to other services such as social care, mental health, substance misuse. Also carry out risk assessments and make referrals into specialist support services such as IDVAs/Refuge. Work to support the victim around tenancy issues that may arise as a result of domestic abuse such as joint tenancy issues, rent arrears/ benefit claims etc. |
| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
| Yes |  |  |  |  |  |  |  |  |  |
| **Referral route** | Report domestic abuse issues centrally using the ‘Report a Safeguarding Concern’ form on Derby City Council's website. |
| **Contact details** | www.derbyhomes.org/advice-support/safeguarding/ |

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| **Organisation Name** | Guinness Partnership |
| **Name of Service / Project** | Guinness TE Support Team |
| **Description** | Provide:1. National Safeguarding and Domestic Abuse Team2. Security measures (target hardening offer)3. Hardship Fund4. Contribute to local led Sanctuary Schemes The Guinness Partnership Domestic Abuse Policy sets out how “we will deal with domestic abuse that affects Guinness customers, partner or their families and how we will assist survivors of domestic abuse. It also sets out the action we will consider taking against perpetrators of domestic abuse. This policy applies to all our customers and those living with them. It also applies to everyone who receives a service from us.” We have a dedicated National Safeguarding and Domestic Abuse Team who:* Accept reports and disclosures of domestic abuse through any available communication channel
* Take a risk-based approach to supporting our survivors of domestic abuse; DASH, safety planning, security measures and place of safety moves within our own housing stock and reciprocal arrangements
* Signpost to national and local support provision
* Make referrals to MARAC, attend contribute to action plans
* Make safeguarding referrals, attend and contribute to child protection plans
* Our customers can access support 24/7 through information we hold on the Guinness website providing extensive resources for Domestic Abuse services and breaks this down by national and local. This was last reviewed on 16 March 2021.
* Awareness raising activities eg 16 Days of Action via an Annual Communications Plan and Delivery, every year since 2019
* Domestic Abuse Housing Alliance Accreditation from September 2020
* We have created posters, ensured publicity is available and accessible on their internal intranet (the Grid) and have posters in staff toilets.
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| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
|  | Yes | Yes |  | Yes |  |  | Yes |  |  |
| **Referral route** | Call the Guinness Partnership from 8am – 8pm Monday to Friday |
| **Contact details** | **Tel. 0303 123 1890**  |

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| **Organisation Name** | NCHA (housing) |
| **Name of Service / Project** | Domestic Abuse Coordinator |
| **Description** | NCHA is DAHA accredited. NCHA customers who are affected by domestic abuse will receive support from a dedicated domestic abuse coordinator. Support consists of DASH completion, referral to MARAC, initial safety planning, **access to target hardening measures**, discussion regarding housing options ranging from referral to refuge, internal or external property transfers, referral to specialist DA support services and safeguarding referrals.  |
| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
|  |  | Yes |  |  |  |  |  |  |  |
| **Referral route** | Internal service for NCHA tenants only, external services/ who are concerned about an NCHA tenant should contact our customer service team. |
| **Contact details** | 0800 0138555 |

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| **Organisation Name** | Community Safety Partnerships (across Derbyshire) |
| **Name of Service / Project** | Target hardening provision |
| **Description** | Community Safety Partnerships (CSPs) exist in each district and borough across Derbyshire. The CSPs may be able to provide further information about what other target hardening provision exists in their area. Details of each CSP in Derbyshire can be accessed via the [Safer Derbyshire](https://www.saferderbyshire.gov.uk/our-partners/our-partners.aspx) website. |
| **Geographical area covered** | City | County | Amber Valley | Bolsover | Chesterfield | Derbyshire Dales | Erewash | High Peak | North East | South |
|  | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| **Referral route** | Contact the relevant local CSP |
| **Contact details** | Details of each CSP in Derbyshire can be accessed via the [Safer Derbyshire](https://www.saferderbyshire.gov.uk/our-partners/our-partners.aspx) website. |